

## SERIOUS TRAINING SOLUTIONS FROM A SINGLE SOURCE

# HOW THE POWER OF PARTNERSHIP LED TO COMPLETION OF CRITICAL TECHNICAL TRAINING FOR 100+ EMPLOYEES

In 2016, a top-10 international pharmaceutical manufacturer reached out to Azzur Group when faced with a seemingly insurmountable goal of implementing a comprehensive training program for non-technical staff, covering everything from GDP to aseptic processing. The industry giant elicited more than 20 proposals for a comprehensive solution with a demanding timeline of four months.

With an expert trifecta—Azzur Southeast, Azzur Labs, & Learnaboutgmp—Azzur Group presented a single-source solution unmatched by the competition.

Azzur Southeast led the charge, and, in partnership with the client, reviewed existing materials and determined the need for a number of different approaches outside of a simple content update.

That is where Learnaboutgmp came into play. An IACET-accredited digital training solution under the Azzur Group umbrella, Learnaboutgmp collaborated with the client to develop new training content, update existing content, and utilize the content in a robust training program.

Formulated specifically for the client's requirements, Azzur subject matter experts (SMEs) worked directly with the client's training department to develop curriculum for the following courses:

- GDP
- GMP
- Grade A/B & C/D Gowning
- Aseptic Processing
- Aseptic Techniques
- Contamination Control

These modules, initially developed within Learnaboutgmp's proprietary system, were seamlessly transitioned into the client's branded learning management system (LMS), making them easily accessible by users with added security benefits.



### THE CHALLENGE

Comprehensive training solution covering everything from GDP to aseptic processing for new hires—implemented within 4 months



#### THE SOLUTION

A fully customized, turnkey digital, in-person, & hands-on training program coupled with sample analysis and direct result reporting



#### THE TEAM

Azzur Southeast, Azzur Labs, & Learnaboutgmp



#### THE IMPACT

In less than 3 weeks, over 100 non-technical employees completed critical training and were ready to walk into a cleanroom



Meanwhile, a team of 12 Azzur SMEs began a three-week process with the client to become certified trainers. This certification allowed the Azzur experts to take the content even further. The next step required a combination of in-person, facilitator-led training, moderated online training, and hands-on gowning and aseptic process training for more than 100 employees at multiple locations.

Finally, Azzur Labs analyzed hundreds of samples from the training program and fed all results directly into the client's laboratory data system for reporting and employee tracking.

As a result of the careful planning and preparation of the project managers at Azzur Southeast, all candidates completed the required training, practiced gowning, went through a real clean room for gowning qualification, and left the course ready to walk into their jobs.

Not only was the client extremely pleased with the results, but through this project, Azzur Group developed a single-source, turnkey solution to critical client training needs that is ready to implement on any site for any client.

## **DO YOU HAVE A SPECIFIC TRAINING NEED?**

Azzur's fully customizable training solution is perfect for any company in the life science industry that needs training in GDP and GMP all the way through cleaning validation, process validation, and aseptic process.

